

CFB Mobile Banking Security

CFB Mobile Banking is an extension of your Citizens First Bank Online Banking account and uses similar security. Mobile Banking uses the following security features:

- Passwords are not stored.
- 128-bit encryption masks your sensitive information.
- Mobile Deposit does not store account information or images of checks on your device.
- Auto time-out feature if you forget to log out.
- Bill payees must be first set up in Online Banking before they are available for payment in Mobile Banking.

Additional precautions that you can take to further secure your personal information when using your mobile device:

- Invest in an antivirus application for your mobile device to help protect you when downloading apps or mobile content.
- Never provide personal identification or banking information over your mobile device unless you initiate the contact and you know that you're dealing directly with your bank.
- Never share your password, account number, PIN or answers to secret questions. Don't save this information anywhere on your phone.
- Never set the app or web service to automatically log you in to your bank account. If your phone is lost or stolen, anyone will have free access to your money.
- Set the phone to require a password to power on the handset or awake it from sleep mode.
- Remember, your bank would never contact you via email message or text message asking for personal or banking information. Assume any unsolicited text request, e-mail or phone call requesting this information is fraudulent. Giving out this information places your finances and privacy at risk!
- Immediately tell your mobile operator and your bank if you lose your phone.